



Return Guidelines

At PMC, our primary concern is providing the highest quality materials and service to our customers. Therefore, PMC will replace, free of charge, any products that do not meet your intended manufacturing or quality standards.

If for any reason PMC does not meet your product or service expectations, we will make it right. Please contact your Sales Representative directly or call Customer Service at 1-877-289-7626 or 419-429-0042.

Return Conditions:

- A pre-approved authorization must be obtained from PMC's customer service department before material can be returned. A Return Authorization number will be assigned to track the shipment.
- Goods must be "current product" and less than 90 days old based on date of purchase to be eligible for return or credit.
- PMC reserves the right to determine whether material is eligible for return or credit to account based on previously agreed upon production standards and customer processing parameters.
- PMC reserves the right to reject material for return that was not used for its intended purpose or application.
- PMC reserves the right to reject material that was damaged in inventory or improperly stored.

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PMC Return Guidelines

PMC reserves the right to revise policies, procedures and specifications at any time.

Do not duplicate this document without written permission from PMC.



PMC's warranty is limited to replacement of product only, and such warranty does not extend to the costs of any repeat labor or incidental costs.

LIMITED WARRANTY, WARRANTY DISCLAIMERS AND LIMITATIONS OF REMEDIES AND

LIABILITIES: Except as set forth above, Seller makes NO OTHER WARRANTIES concerning the products whatsoever. SELLER DISCLAIMS AND EXCLUDES ALL OTHER EXPRESS WARRANTIES AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE concerning the products. In no event will Seller's liability exceed the paid purchase price of the products. Seller's obligations described in this paragraph shall be Buyer's sole and exclusive remedy against Seller and Seller's Distributors for any liability with respect to the products whether any claim for recovery is based upon or arises out of theories of contract, negligence, tort (including strict liability) or otherwise.

Buyer agrees that NO OTHER REMEDY SHALL BE AVAILABLE to Buyer and that IN NO EVENT SHALL SELLER BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, including without limitation loss of income, loss of time, loss of sales, cost of replacement items, or claims asserted by Buyer's customers. A suit based on any cause of action must be commenced within one year from the date of delivery of product.